

CARGOFLET BLASANT, SL (hereinafter **CFB**) is a family company dedicated to the manufacture and marketing of lifting products: slings, polyester, cable and chain. Committed to society and to the loyalty of its clients, the management undertakes to follow the guidelines defined in our **Quality Management System (QMS)** ISO 9001:2015 to guarantee the satisfaction of all interested parties, considering the context of the company and evaluating risks and opportunities.

CFB Management is committed to fulfilling and having fulfilled, all the concepts defined in our Quality Management System (hereafter **QMS**) and in the development of its productive processes, with the objective to reach the satisfaction of all interested parties. In addition, it considers the context of the company and evaluates the risks and opportunities.

Mission. Design and manufacture lifting and moving machinery products that meet the needs of our customers, meeting the highest quality and safety standards.

Vision. To become a reference company in the sector of lifting solutions and machinery movement, recognized for the quality of its products and its commitment to customers.

Values. Commitment to quality and safety, a pleasant work environment, creativity and innovation, respect for materials, teamwork and collaboration, integrity, professional ethics and equality.

To achieve this, the following principles have been defined in relation to the Quality Objectives:

- Assume the responsibility and obligation to set quality management as the ultimate goal of our daily work, and promote its continuous improvement.
- Have a clear commitment to our clients and focus on satisfying their needs, ensuring their satisfaction and that we fulfil the required requirements.
- Set useful and compatible indicators with the company to evaluate the QMS and carry out a systematic follow-up to ensure that we achieve the expected results.
- Mistakes should not embarrass us, but be opportunities to learn and improve continuously. We went from a passive attitude of correcting errors to an active attitude of preventing them before they appear.
- Carry out a follow-up and evaluation of customer satisfaction in relation to the services we provide, with the aim of identifying new lines of improvement.
- Comply with the legislation and regulations that affect **CFB**, as well as any other requirements that apply to our activities and services.
- Establish annual improvement plans, which ensure the continuous effectiveness of the management system and its continuous improvement.
- Train and inform all our suppliers and collaborators so that they always apply these principles, as well as make them aware of the importance of their work for the satisfaction of our clients and for the identification and establishment of improvement actions.

This Quality Policy is communicated to all the school staff and those external collaborators who work in our number or those interested. Likewise, this Policy will be reviewed periodically by the **CFB** Management in order to verify that it is suitable for the activity we develop.

General Manager

Emilio Blasco



Oficinas
Carrer de la Mare
de Déu de Núria, 4,
Sant Boi de Llobregat. 08830,
Barcelona